

ATTACHMENT I - REFERENCE QUESTIONNAIRE
ST. LUCIE PUBLIC SCHOOLS
RFP 25-20
SPEECH-LANGUAGE THERAPY & AUDIOLOGY SERVICES

FOR: PDS
(Name of Vendor Requesting Reference)

This form is being submitted to your Company for completion as a business reference for the company listed above.

This form is to be returned to the School Board of St. Lucie County, Purchasing Department, email at kimberly.albritton@stlucieschools.org no later than 3:00 p.m., **May 8, 2025**, and **must not** be returned to the company requesting the reference.

For questions or concerns regarding this form, please contact the School Board of St. Lucie County, Purchasing Department, by telephone: (772) 429-3980, or by email at kimberly.albritton@stlucieschools.org. When contacting us, please be sure to include the request for proposal number and title listed at the top of this page.

Company Providing Reference Albuquerque Public Schools
Contact Name and Title/Position Andrea Sanchez, M.S., CCC-SLP Lead Speech-
Language Pathologist
Contact Telephone Number 505-385-3911
Contact Email
Address e600441@aps.edu

Questions:

1. In what capacity have you worked with this company in the past? If the Company was under a similar contract, please acknowledge and explain briefly whether or not the contract was successful.

Comments: PDS provides licensed speech-language pathology contractors to Albuquerque Public Schools to provide evaluation support and therapy to students ages preschool-21 years of age. We have worked with them for several years in a successful supportive partnership.

2. How would you rate this Company's knowledge and expertise?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: They provide knowledgeable well trained staff who work hard
to meet student's needs.

3. How would you rate the Company's flexibility relative to changes in the scope and timelines?

2 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: Most of their therapists are excellent and meet all expectations.

There have just been a few that have a little bit of difficulty with timelines.

4. What is your level of satisfaction with hard-copy materials, e.g. quotation, written scopes of work, reports, logs, etc. produced by the Company?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The speech-language pathologists from PDS have excellent written skills.

5. How would you rate the dynamics/interaction between the Company and your staff?

3 (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Comments: The speech-language pathologists have excellent communication skills with other professionals and administration at Albuquerque Public Schools.

6. Who were the Company's principle representatives involved in providing your service and how would you rate them individually? Would you comment on the skills, knowledge, behaviors or other factors on which you based the rating? (3= Excellent; 2= Satisfactory; 1= Unsatisfactory; 0= Unacceptable)

Name: Kayla McMullen Rating: 3

Name: Bree Mifsud Rating: 3

Name: _____ Rating: _____

Name: _____ Rating: _____

Comments: The professionals at PDS are easy to reach out to and very responsive to any questions or concerns we have at Albuquerque Public Schools.

7. With which aspect(s) of this Company's services are you most satisfied?

Comments: PDS is responsive, and communicative and always willing to listen to any needs we have.

8. With which aspect(s) of this Company's services are you least satisfied?

Comments: There have been a couple of therapists that need extra support to meet deadlines with Medicaid notes. But their administrative team has been responsive and stepped in right away to help work with us to support their therapist to come up with a plan to help them meet paperwork deadlines.

9. Would you recommend this Company's services to your organization again?

Comments:

Absolutely. PDS offers great SLPs and customer service to Albuquerque Public Schools. We highly recommend them to your District.